

Sample Team Nomination

The following is the text from a winning team nomination. Names have been replaced or removed. It is available to you to serve as an example of the what the IT Awards Committee is looking for in terms of a nomination. Please do not copy this text for your nomination.

Joe Smith, Computer Systems Administrator, and Jane Doe, Computer Support Technician, are what we imagine to be the textbook example of an IT support team. Well-versed in hardware and software, inventive in their approaches to problem-solving, dedicated to their work and extremely approachable, they not only keep the School of _____ running but make it a better place to work.

The _____ Project is just one of many beneficiaries of their expertise and commitment. It is sometimes easy to forget that fact, though, because they manage to respond to requests so quickly. Indeed, they seem to be everywhere at once, tackling problems that threaten the operation of the building as well as answering questions that most third?graders would think were silly, never less than fully focused on the task at hand.

They are very different individuals, but they bring a similar dedication to their work. You might stump one of them, but rarely both, and never for any length of time. When they don't know the answer, they find it. This year, they have battled such catastrophes as viruses and unexplained shutdowns, staying late into the night and sometimes coming in on weekends. And they have even volunteered to look after plants and feed the fish when we are away from the office.

The _____ Project is not as dependent on technology as many in our building, and yet it is rare that one of us will not need to consult with Joe and Jane at some point during the day. We cannot recall a single interaction?even those that clearly occurred while one of them was on the way to or in fact performing another task?that was anything other than helpful and pleasant. Although most of our interactions with them are in stressful situations, it is their good humor and optimism that stand out. Even when they refer to the stress of a given day or chore, they do so smiling.

Joe and Jane are as necessary to _____ Hall as the signs telling people where to find certain rooms on the second floor. If you walk down the hallway with either one of them, you soon see ample evidence of the respect and affection their colleagues feel for them and their work. We are pleased and honored to nominate them for the IT Team Award this year.